

PT TELKOM INDONESIA (PERSERO) TBK

INFORMATION TO INVESTOR

No. TEL. 157/PR 000/COP-15000000/2017

Technical Disruptions on Telkom-1 Satellite

On Friday, August 25, 2017 at approximately 16.50 Western Indonesia Time, there had been technical disruptions on Telkom-1 satellite ("Telkom-1") which caused disruptions on its services.

The recovery process of Telkom-1 had been commenced right away after the disruptions detected, with the assistance of Lockheed Martin, Telkom-1 manufacturer. Until now Telkom-1 has not been recovered to its normal condition.

In order to deliver continuous services to our customers, immediately after the disruptions detected, Telkom had started to prepare migration process of the customers from Telkom-1 to Telkom's other satellites (Telkom-3S and Telkom-2), and to other external satellites. We also have set up a 24x7 Crisis Center.

Impacted customers include: government institutions, banks, corporations (including broadcasters) and some of Telkom Group's network.

Currently, together with Lockheed Martin, Telkom is conducting comprehensive examination on Telkom-1. We can only decide any course of action resulted from this examination in the next few days. There could be a possibility that Telkom-1 cannot operate normally anymore.

Telkom-1 was launched on August 13, 1999 and it has 36 transponders, consisting of 24 C-band and 12 Extended C-band. Telkom-1 has 15-year design life until 2014.

Based on our consultation with Lockheed Martin in 2014 and 2016, Telkom-1 had been in good condition and could operate normally for the next several years, at least until 2019 – in line with best practice in satellite business.

Since February 2016, Telkom has been preparing Telkom-4 which is planned to be launched by the middle of 2018. Telkom-4 is projected to use the orbital slot of Telkom-1.

Total revenue from satellite business represents around 0.6% of total Telkom Group's revenue.

Telkom-1 is fully insured by Jasindo, one of the biggest domestic insurance companies with strong track record in satellite business.



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PT Telkom Indonesia (Persero) Tbk ("Telkom") is the largest telecommunication and network provider in Indonesia. Serving millions of customers nationwide, we provide a strong portfolio of information and communication services, including fixed wireline telephone, mobile cellular, data and internet, and network and interconnection services, directly or through our subsidiaries. We have broadened our business portfolio to encompass TIMES – telecommunications, information, media, edutainment and services. Telkom's shares are listed in the Indonesian Stock Exchange (IDX: TLKM) and its American Depository Shares are listed in the New York Stock Exchange (NYSE: TLK).

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