

Information Access and Company's Data to Public



Telkom provides easy access to information for stakeholders to establish good relationships with all stakeholders and fulfill the provision of Regulation of the Financial Service Authority No. 31/POJK.04/2015 regarding Disclosure of Material Information and Facts by Issuers or Public Companies. Telkom provides several approaches and media as communication channels, namely:

1. General Meeting of Shareholders (GMS)

GMS is a media for Telkom to convey information related to the company's performance to shareholders. Shareholders can participate in strategic decision making, for the betterment of the company.

2. Media

Throughout 2025, Telkom made news release and sent them to the mass media to disseminate company information to stakeholders.

3. Website

Telkom's website, www.telkom.co.id, is available in both Indonesian and English. Stakeholders can access the latest information on Telkom's profile, GCG practices, CSR program implementation, job and

career development opportunities, and products. Telkom's reports, including the Annual Report, Financial Statements, Sustainability Report, and other reports, are also accessible on the website.

4. Information and Documentation Management Officer (PPID)

PPID manages Telkom's public information disclosure and is responsible for storing, documenting, providing, and/or servicing public information. PPID provides accurate and accountable public information through fast, timely, and simple public information services to fulfill the right of public information applicants in accordance with statutory provisions.

Telkom has an E-PPID channel which is an online service for public information requests and as a form of implementation of information disclosure in TelkomGroup. E-PPID utilizes information and communication technology to support public information management, which can be accessed on the Telkom website through PPID menu or through the page <https://eppid.telkom.co.id>.

5. Meeting with Analyst and Investor

Telkom regularly holds meetings with analyst and investor as a means of providing information on the company's performance and prospects, as well as providing the latest information on the telecommunication industry in general.

6. Contact via E-mail

Stakeholders can also communicate via e-mail. Customers can use the e-mail address customercare@telkom.co.id, while investors can use the e-mail address investor@telkom.co.id.

7. Internal Media

Telkom has various internal media, namely TelkomGroup Portal as a medium for information, education, and socialization for all employees, and Diarium which is the social media for TelkomGroup employees in the internal scope.

8. Social Media

As the digital era continues to develop, Telkom is using various social and digital media that can reach stakeholders and the wider community, as well as making it easier for the company to communicate with the millennial generation.



Remark:

Data as of December 31, 2025.