



# AWARDS AND CERTIFICATIONS

## AWARDS

Date	Event Name	Achievements	Institution Provider
January 26, 2021	Indonesia Corporate PR Award	Indonesia Corporate PR Award	Warta Ekonomi
January 29, 2021	BCOMMS 2021	Honorable Mention in Creating Shared Value	Kementerian BUMN
February 5, 2021	Good Corporate Government Awards 2021	1 <sup>st</sup> Best Good Corporate Government Awards 2021	Economic Review
February 5, 2021	Marketing Brands Awards 2021	IndiHome: Excellent in Brand Among Iconomics Marketing Brands Award 2021	Iconomics
March 31, 2021	Digital Technology Innovation Award 2021	1. Best Digital Transformation Company 2. Best CEO 3. Best CIO	Itech
March 31, 2021	Public Relation Indonesia Awards 2021	Social Media (Gold Winner) Media Cetak Marketing PR	PRIA
March 31, 2021	Indonesia Digital Innovation Award 2021	IndiHome, The Most Famous Fixed Broadband with the Widest Coverage and the Best Customer Service in Indonesia.	Warta Ekonomi
April 8, 2021	Top Digital PR Awards 2021	Top Digital PR Awards 2021	Suara Pemerintah & Trans n Co
April 9, 2021	Indonesia Enterprise Risk Management Awards 2021	1 <sup>st</sup> Best Indonesia Enterprise Risk Management kategori Infrastruktur - Telecommunication	Economic Review
April 22, 2021	TOP CSR Awards 2021	1. Top CSR Awards 2021 #Star5 2. Special category of CSR Program-Digital Transformation of SMEs 3. Top Leader on CSR Commitment 2021 (Riiek Adriansyah)	Top Business
April 22, 2021	BISRA 2021 (Business Indonesia Social Responsibility Awards)	Platinum Champion in CSR Program	Business Indonesia
April 22, 2021	Corporate Branding PR Awards 2021	Corporate Branding PR Awards 2021	Iconomics
April 22, 2021	Teropong Senayan CSR Awards 2021	Category of Companies that Care for MSMEs and Care for Digital Learning	Teropong Senayan



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May 1, 2021	Penghargaan Menteri Ketenagakerjaan RI 2021	1 <sup>st</sup> Best Good Corporate Government Awards 2021	Ministry of Manpower RI
May 5, 2021	Asia Pacific Stevie Awards 2021	1. Grand Stevie Award as Most Honored Organization of the Year 2. Highest-rated Nomination of The Year from Indonesia 3. Won 39 Awards in various categories	Stevie Awards, Inc.
May 31, 2021	The 12 <sup>th</sup> IICD CG Award	Best State-Owned Enterprise	IICD
June 9, 2021	BUMN Marketeers BUMN 2021	1. The Most Promising Company in Branding Campaign 2. The Most Promising Company in Tactical Marketing	Markplus
June 25, 2021	MAW Talks Awards 2021	1. Influential PR Figure (Pujo Pramono) 2. Influential Business Figures (Ririek Adriansyah)	MAW Talks
July 15, 2021	Top Corporate Awards 2021	1. Top Corporate Awards 2021 2. Top CEO 2021 (Ririek Adriansyah)	Infobrand & Suara Pemerintah
July 23, 2021	Indonesia Best CEO Awards 2021	Indonesia Best CEO Awards 2021 in Broadband Telecommunication	Iconomics
July 27, 2021	Best Listed Company Awards 2021	Best Issuer, Infrastructure Sector	Investor Daily
August 19, 2021	TOP CSR of The Year 2021	TOP CSR OF THE YEAR 2021	Tras n Co & Infobrand
August 21, 2021	International Business Awards 2021	1. Grand Stevie Award as Highest-rated COVID-19 Response Nomination 2. Won 15 Awards in various categories	Stevie Awards, Inc.
September 7, 2021	HR AWARDS 2021	BEST COMPANY TO WORK FOR	HR Asia Singapore
September 15, 2021	Nusantara CSR Awards 2021	Community Economic Empowerment Category	La Tofi
September 17, 2021	Indonesia's SDGs Awards 2021	Indonesia's SDGs Awards 2021	CFCD
September 23, 2021	BPEA 2021	1. Leading in Technology Capability 2. The Best in Digital Transformation Responsiveness 2021	Forum Ekselen BUMN





Date	Event Name	Achievements	Institution Provider
October 7, 2021	TOP GRC AWARDS 2021	<ol style="list-style-type: none"> <li>1. TOP GRC 2021 #4STARS</li> <li>2. The Most Committed GRC Leader 2021 (Ririek Adriansyah)</li> <li>3. Special Appreciation on GRC Supporting Applications</li> </ol>	Infobrand
October 12, 2021	Indonesia Best BUMN Awards 2021	<ol style="list-style-type: none"> <li>1. The Best Brand popularity in Telecommunication Category</li> <li>2. Best Company Profile Video in IT and Telecommunication Group Category</li> </ol>	Iconomics
October 12, 2021	Golden World's Awards 2021	Gold Winner in Social Media ( <i>Vaksin Keren Abis</i> )	IPRA
October 12, 2021	World's Best Employer	World's Best Employer #299	Forbes
October 15, 2021	The Best SOE 2021	<ol style="list-style-type: none"> <li>1. The Highest Profit Earning 2020</li> <li>2. The Most Innovative CEO 2021 (Ririek Adriansyah)</li> <li>3. The Most Profitable Indonesia SoE 2021</li> <li>4. Golden, The Financial Performance with Predicate Excellent During 2016-2020</li> <li>5. Indonesia SoE with Predicate Excellent for financial Performance in 2020</li> </ol>	Infobank
October 22, 2021	Women's Empowerment Principles 2021	Honorable Mention - Gender Inclusive Work Place	UN Women
October 29, 2021	Indonesia Best Corporate Secretary Awards 2021	The Best Corporate Secretary in Infrastructure, Utility, and Transportation Sector 2021	Iconomics
November 4, 2021	Best of The Best 2021	50 Best of The Best	Forbes Indonesia
November 5, 2021	ASEAN PR Excellence Awards 2021	<ol style="list-style-type: none"> <li>1. Diamond Medal - PR A</li> <li>2. Gold Medal - PR Campaign <i>Vaksin Keren Abis</i></li> <li>3. Bronze - Mask for The Deaf Friend</li> </ol>	ASEAN PR Network
November 24, 2021	Best BUMN Awards 2021	<ol style="list-style-type: none"> <li>1. Outstanding Financial Performance of Indonesia Best BUMN Awards 2021</li> <li>2. Strengthening the Digital Infrastructure of the Media Business Ecosystem</li> </ol>	Warta Ekonomi
November 24, 2021	People of The Year 2021	<i>PeduliLindungi</i> - Scientific Breakthrough Against Pandemic	Metro TV
November 30, 2021	TOP BUMN Awards 2021	<ol style="list-style-type: none"> <li>1. The Best CFO in Enterprise Risk Management</li> <li>2. The Best State-Owned Enterprise in 2021</li> </ol>	Bisnis Indonesia



Date	Event Name	Achievements	Institution Provider
December 8, 2021	HR Excellence Awards 2021	Excellence in CSR Strategy (Silver)	HR Excellence
December 10, 2021	Jambore PR Indonesia	1. The Most Popular Leader in Social Media (Ririek Adriansyah) 2. Leader of Influential Public Relations 2021 for Corporate PR Category (Pujo Pramono)	PR Indonesia
December 15, 2021	Majalah Investor Awards Tokoh Finansial Indonesia dan BUMN Terbaik	1. Best BUMN 2021 for the category of Non-Financial Sector Telecommunication and Broadcasting 2. Best CEO 2021 - Ririek Adriansyah	Berita Satu
December 15, 2021	Appreciation Day DTS 2021	Appreciation as a Digital Talent Scholarship Partner of the Ministry of Communication and Information	DTS Kominfo
December 17, 2021	TOP GCG Awards 2021	Top GCG In Telecommunication Sector 2021	Iconomics
December 17, 2021	Obsession Awards 2021	Best Company 2021 - Telkom Indonesia	OMG





## CERTIFICATIONS

Telkom has various certifications as a form of commitment to provide the best services for customers and implement international standards. Following is the list of TelkomGroup certifications and ISO:

No.	Recipient	Year	Certificate	Institution Provider	Validity Period
1.	Telkom	2018	SNI ISO/IEC 27001:2013	TUV Rheinland	2021
		2018	ISO 9001:2015 QMS	TUV Rheinland	2021
		2018	ISO 27001:2013 ISMS	TUV Rheinland	2021
		2018	ISO 22391:2012 BCMS	TUV Rheinland	2021
		2018	ISO 20000-1:2011 ITSMS	TUV Rheinland	2021
		2020	ISO 37001:2016 Sistem Manajemen Anti Penyuapan	Sucofindo	2023
2.	Telkomsel	2013	ISO/IEC 27001:2013	British Standards Institutions (BSI)	2022
		2014	ISO 9001:2015	TUV-NORD	*)
3.	AdMedika	2019	ISO/IEC 27001:2013	British Standards Institutions (BSI)	2022
		2019	ISO/45001:2008 Standard	MSC Global	2022
		2020	ISO 9001:2015 Standard	MSC Global	2023
4.	MD Media	2018	IT IL Foundation Certificate in IT Service Management	IT IL Foundation	Applied onwards
5.	Infomedia	2016	ISO 27001:2013	TUV NORD Indonesia	**)
6.	Telkomsigma	2016	EMS ISO 14001:2015	British Standards Institutions (BSI)	2022
		2016	BS OHSAS 18001:2007	British Standards Institutions (BSI)	2021
		2016	PAS 99:2012	British Standards Institutions (BSI)	2022
		2016	ISO 27001	British Standards Institutions (BSI)	2022
		2016	ISO 9001:2015	British Standards Institutions (BSI)	2022
		2017	Payment Card Industry Data Security	TUV Rheinland	2021
		2017	Data Center Tier III	Uptime Institute	Applied onwards as long as there are no changes
		2018	Data Center Tier IV	Uptime Institute	Applied onwards as long as there are no changes
		2020	Data Center Certificate of Conformance Constructed Facilities ANSI/TIA-942-B:2017 Rate 3	EPI	2023
7.	Telin	2020	ISO 27000-1:2013	Intertek	2023
		2022	ISO 20000-1:2018	Intertek	2024
		2022	ISO 22301:2019	Intertek	2025
		2022	ISO 45001:2018	British Standards Institutions (BSI)	2023

No.	Recipient	Year	Certificate	Institution Provider	Validity Period
8.	Telin Singapore	2020	SS 564 for Telin-3 Data Centre	TUV SUD	2023
		2020	ISO 50001 Energy Management System for Telin-3 Data Centre	TUV SUD	2023
9.	TelkomProperty	2019	ISO 9001:2015	LLOYD Register	2022
		2019	OHSAS 18001:2007	Sucofindo	2022
		2019	SMK3	Sucofindo	2022
10.	Telkomsat	2019	ISO 9001:2015	TUV Rheinland	2022
11.	TelkomAkses	2019	CIQS 2000:2018	Telkom Professional Certification Center (TPCC)	2022
		2020	ISO 9001:2015	British Standards Institutions (BSI)	2022
		2020	ISO 45001:2018	British Standards Institutions (BSI)	2023
		2020	ISO 27001:2013	British Standards Institutions (BSI)	*)
12.	PINS	2018	ISO 9001:2015	URS Services Indonesia	2021
		2019	CIQS 2000:2009	Telkom Professional Certification Center (TPCC)	2022
		2020	ISO 14001:2015	Quality Certification Services	2023
		2020	OHSAS 18001:2007	Quality Certification Services	2023
13.	Dayamitra Telekomunikasi	2019	ISO 9001:2015	SGS	2022
14.	TelkomTelstra	2019	ISO/IEC 20000 Service Management System	Intertek	**)
15.	TelkoMedika	2018	SNI ISO 9001:2015	International Certification Services Management	2021
		2018	SNI ISO 14001:2015	International Certification Services Management	2021
		2018	SNI ISO 45001:2015	International Certification Services Management	2021

Remarks:

\*) Update process every year.

\*\*\*) On renewal process.