

Information regarding Administrative Sanctions

Throughout 2024, there are no administrative sanctions were imposed on Telkom, members of the Board of Commissioners, and/or the Board of Directors by OJK and other authorities.

Information Access and Company's Public Data



Telkom provides easy access to information for Stakeholders to establish good relations with all Stakeholders and fulfill the provisions of Financial Service Authority Regulation No. 31/POJK.04/2015 regarding Disclosure of Material Information and Facts by Issuers or Public Companies. Telkom provides several approaches and media as communication channels, namely:

1. General Meeting of Shareholders (GMS)

GMS is a media for Telkom to convey information related to the Company's performance to Shareholders. Shareholders can participate in strategic decision making, for the betterment of the Company.

2. Media

Throughout 2024, Telkom made news releases and sent them to the mass media to disseminate Company information to Stakeholders.

3. Website

Telkom's website is available in two languages, namely Indonesian and English, with a page www.telkom.co.id page. Stakeholders can access the latest information on profile, Good Corporate Governance practices, implementation of CSR programs, job opportunities and career development, as well as Telkom products. In addition, Stakeholders can also access Telkom reports, including Annual Report, Financial Report, and other report.

4. Information and Documentation Management Officer (PPID)

PPID manages Telkom's public information disclosure and is responsible for performing the functions of storing, documenting, providing, and/or serving public information. PPID provides accurate and accountable public information through fast, timely, and simple public information services to fulfill the rights of public information applicants in accordance with Telkom's public information policy. Public information services that are fast, timely, and simple to fulfill the rights of public information applicants in accordance with statutory provisions.

Telkom has an E-PPID channel which is an online service for public information requests and as a form of implementation of information disclosure in TelkomGroup. E-PPID utilizes information and communication technology to support public information management, which can be accessed on the Telkom website through the PPID menu or through the page <https://eppid.telkom.co.id>.

5. Meeting with Analyst and Investor

Telkom always held meetings with Analyst and Investor. This meeting is held for Telkom to provide information on the Company's performance and prospects as well as providing the latest information on the telecommunications industry in general. In times of pandemic, meetings with Analyst and Investor are held online.

6. Contact via E-Mail

One of the corporate contact facilities listed on the Telkom website is in the form of e-mail contacts, which can be used by Stakeholders to communicate with each other. Specifically, Telkom customers can use the e-mail address customercare@telkom.co.id, while the e-mail address Investor@telkom.co.id is intended for Investor.

7. Internal Media

Telkom has various internal media, namely the TelkomGroup Portal as a medium for information, education, and socialization for all employees, and Diarium which is the social media for TelkomGroup employees in the internal scope.

8. Social Media

In line with the current digital era, Telkom uses a variety of social media to reach out to Stakeholders and the wider community. This communication channel is also useful for communicating with young people who are very familiar with digital media and social media today.



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154,137
followers



Telkom Indonesia

536,570
followers



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600,448
followers



Telkom Indonesia
Official

646,202
subscribers



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95,674
followers