

Ethical Business Practices

Telkom Group believes that sustainability is not only about business growth but also about ensuring that growth is achieved with strong ethical principles within the bounds of regulatory compliance, and the protection of consumer rights and privacy in every service offered. To uphold the principles of

sustainability, Telkom is committed to maintaining high ethical standards in collaboration with all partners within its business ecosystem. In conducting a sustainable business, Telkom prioritizes integrity and responsibility across all operations, with a strong focus on the following key areas:

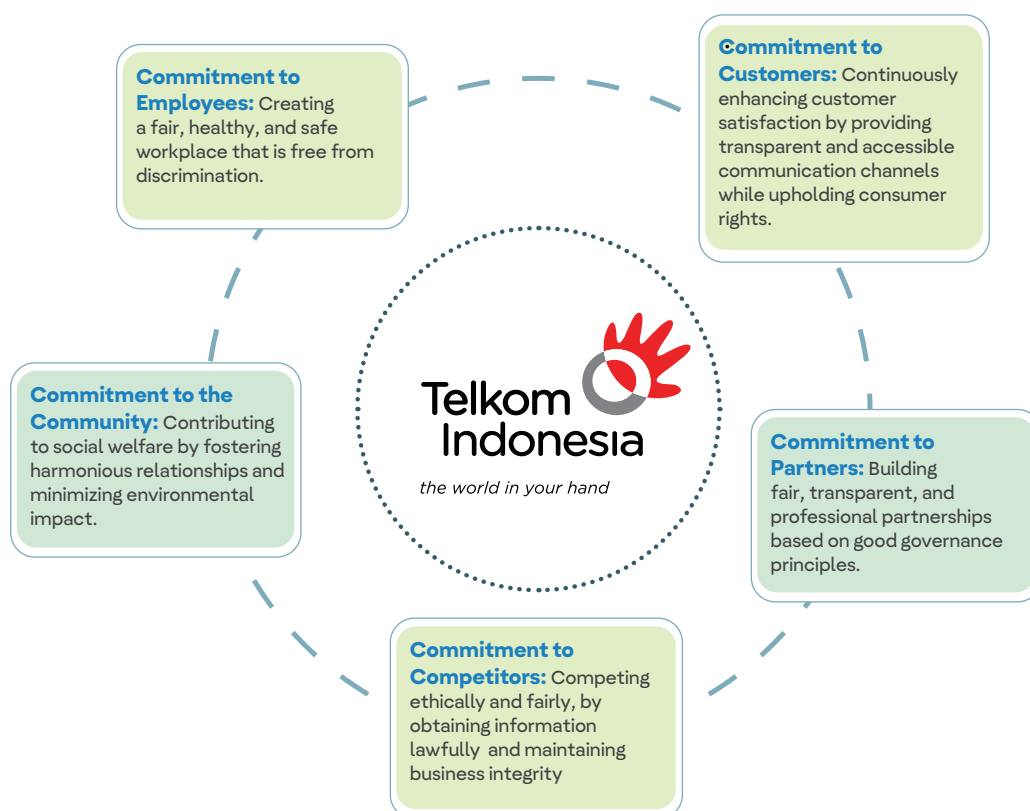


Figure 46. Telkom's Commitment to Ethical Business Practices



Management Approach

Telkom Group upholds integrity as the cornerstone of its sustainable business operations. The company is fully committed to fostering a clean and transparent business ecosystem by enforcing a zero-tolerance policy against all forms of corruption, collusion, nepotism, bribery, fraud, and other unethical business practices. Strict mitigation measures have been implemented, including enhanced supervision, policy socialization, and comprehensive training for relevant personnel. This commitment is formally outlined in the Company Regulation on Ethical Business Practices within the Telkom Group.