

TelkomGroup's Sustainability Synergy

TelkomGroup's diverse business portfolio may result in varying impacts and perspectives in determining sustainability priorities and strategies. To address this, TelkomGroup adopts a decentralized approach to sustainability management, where each subsidiary is entrusted with the mandate and accountability to integrate sustainability principles into its respective business and operational strategies, supported by an appropriate governance framework at the entity level. At the same time, Telkom ensures a consistent direction for the Group's sustainability strategy through the establishment of ESG KPIs that serve as guidance for all entities in formulating and implementing sustainability initiatives that support the GoZero ambition. To ensure consistency in implementation and strengthen collaboration across the Group, TelkomGroup also organizes a sustainability coordination forum held on quarterly basis. This forum facilitates subsidiaries to discuss recent developments, priority alignment, and sustainability initiatives best practices.

Figure 20. Organizational Structure of the Sustainability Function Unit at Telkom



Figure 21. Telkomsel's ESG Framework

