



Accelerating Transformative Execution

Telkom Indonesia

**9M25 Earnings Call
31 October 2025**

Disclaimer

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These indicators does not have standard meaning and may not be comparable with the same indicators in the other companies. We provide these indicators as a measurements of Telkom's Performance and these indicators also should not be considered separately or as a replacement of other financial metrics that has been disclosed in accordance with the Indonesian GAAP or IFRS.

Share Price Performance & Ownership

Long-Term Performance Supported by Solid Institutional Ownership

Shareholder Composition and Ownership Summary

Public
47.9%



**Danantara
52.1%**
Series-A share
held by BP BUMN

Public Ownership

Domestic
20.4%

Domestic
Institutional
Investors hold
81.5% of domestic
public shares



**Foreign
79.6%**

Foreign Institutional
Investors hold
99.9% of foreign
public shares

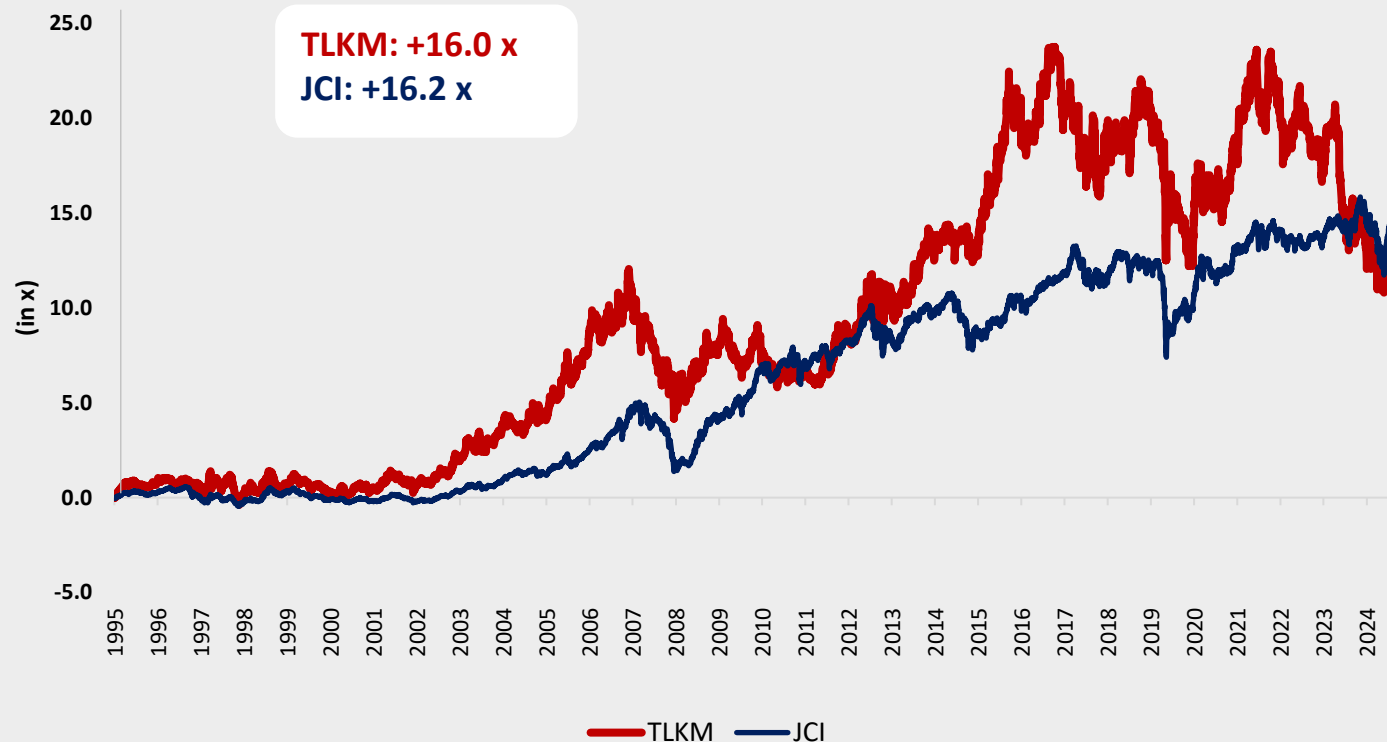


Source: PT Datindo Entrycom as of 30 September 2025

TLKM vs IHSG Share Performance since IPO

Since IPO:

TLKM: +16.0 x
JCI: +16.2 x



Source: Bloomberg 14 Nov 1995 – 22 October 2025

Telkom Indonesia & Telkomsel - Board of Directors



Dian Siswarini
President Director



Andy Kelana
Director of Legal & Compliance



Arthur Angelo Syailendra
Director of Finance and Risk Management



Veranita Yosephine
Director of Enterprise & Business Service



Nanang Hendarno
Director of Network



Seno Soemadji
Director of Strategic Business Development & Portfolio



Faizal Rochmad Djoemadi
Director of Digital IT



Honesti Basyir
Director of Wholesale & International Service



Willy Saelan
Director of Human Capital Management



Nugroho
President Director



Daru Mulyawan
Director of Finance and Risk Management



Wong Soon Nam
Director of Planning and Transformation



Joyce Shia
Director of IT



Stanislaus Susatyo
Director of Sales



Indra Mardiatna
Director of Network



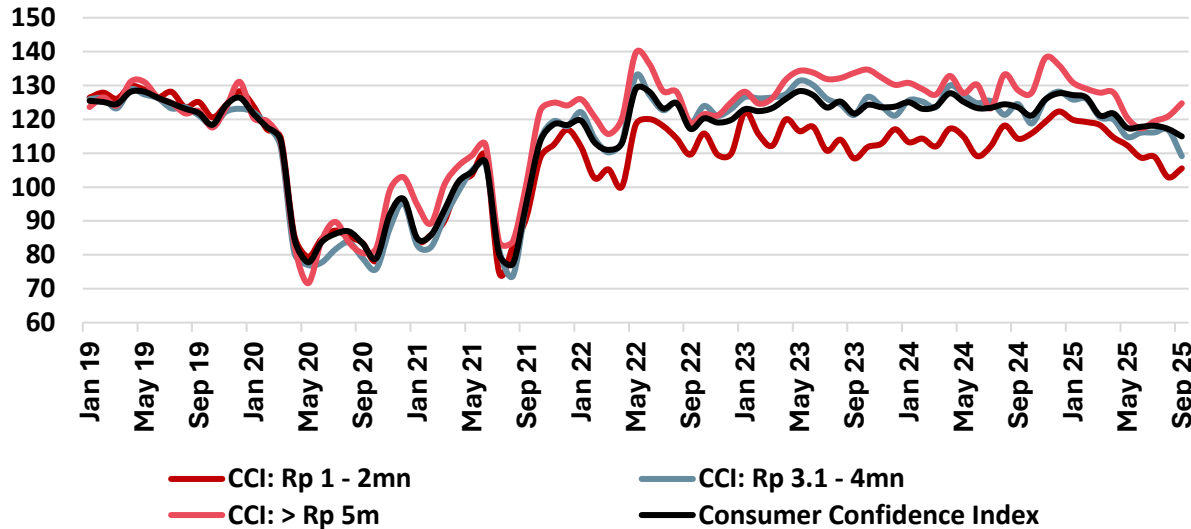
Derrick Heng
Director of Marketing



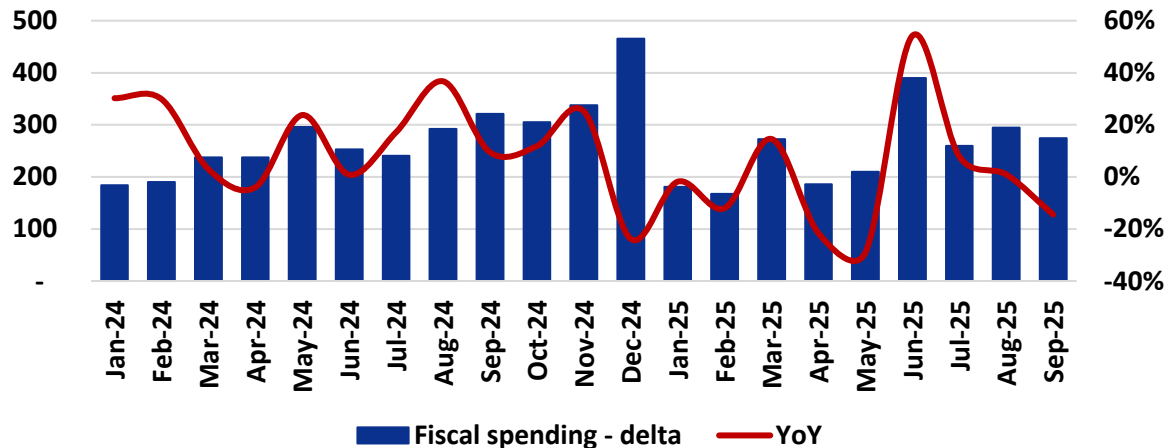
Indrawan Ditapradana
Director of Human Capital Management

Recovering Government Spending Supporting Economic Activities

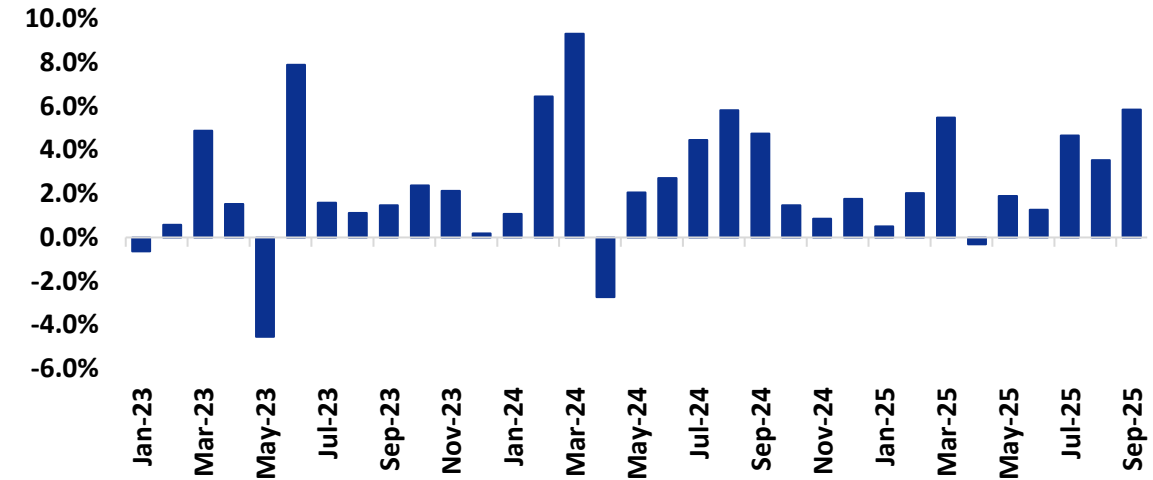
Consumer Confidence Index (CCI) by Expenditure Level



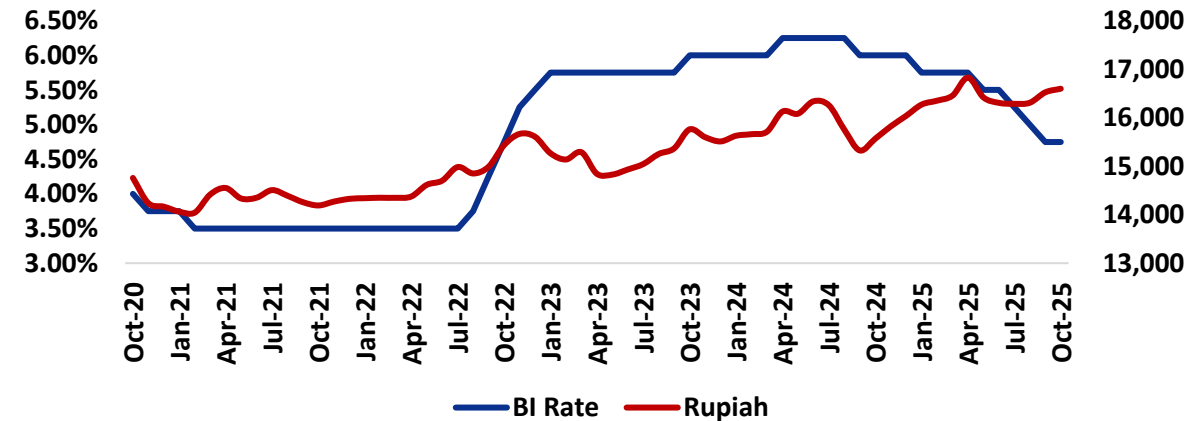
Fiscal Spending Accelerated in June-25



Bank Indonesia Retail Sales Growth (YoY)



BI Rate vs. US\$/IDR

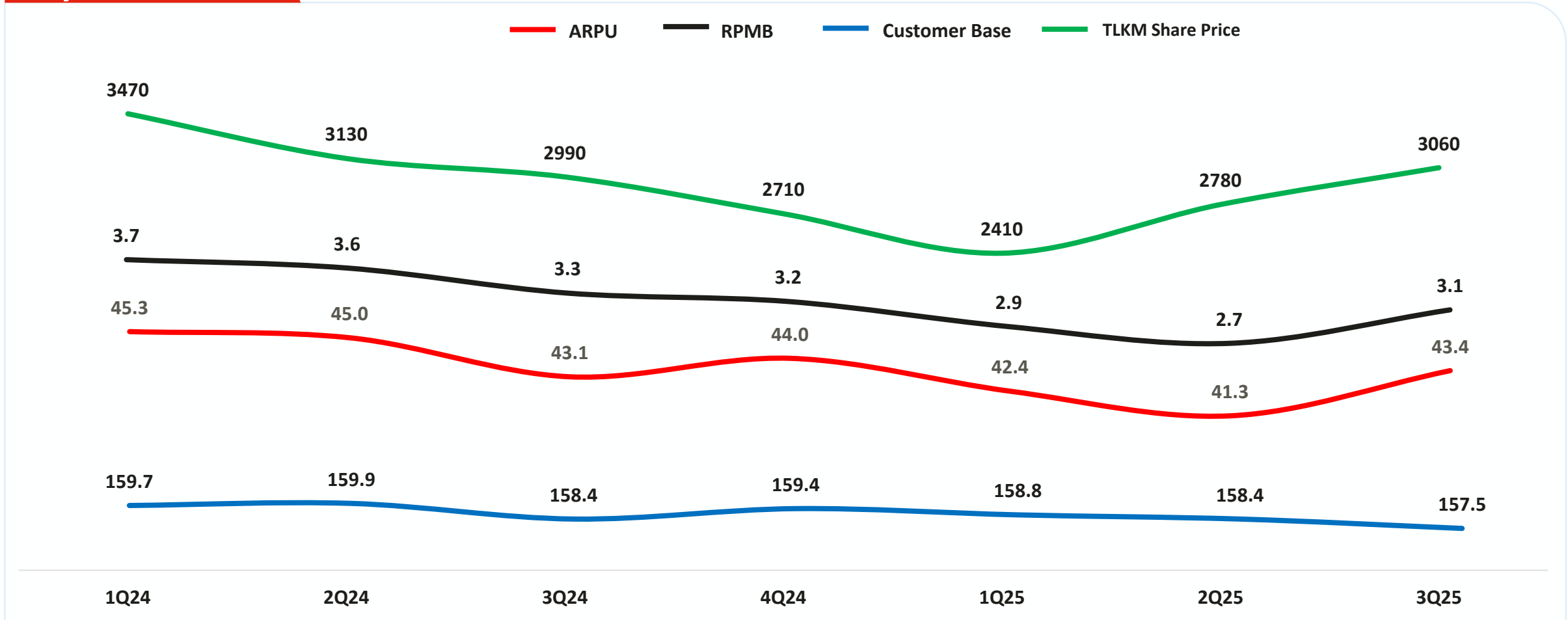


Source: CGSI

In 3Q25 Telkomsel Key Metrics Showed Positive Trends

ARPU & Data Yield both reported solid improvement while subscriber movement was muted

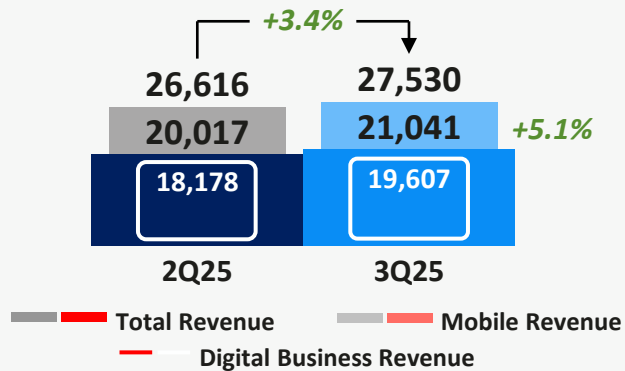
Key Metrics:



Strong QoQ Results At Telkomsel Driven by Yield Optimization Strategy

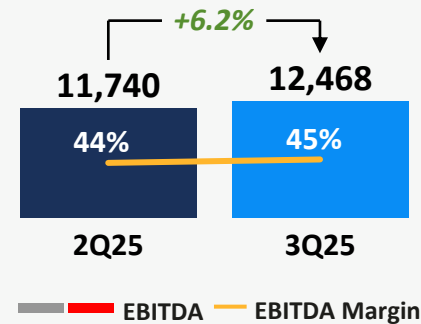
Total Revenue

(in Rp Bn)



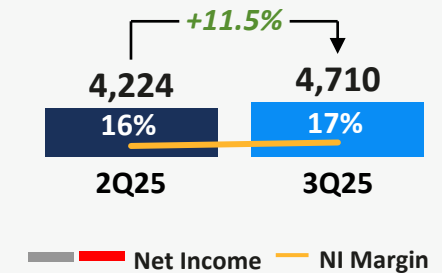
EBITDA

(in Rp Bn)



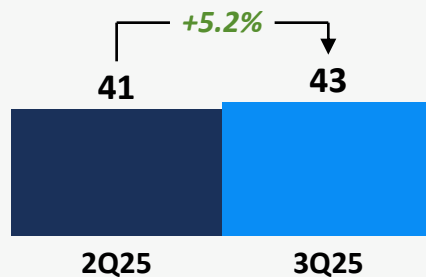
Net Income

(in Rp Bn)



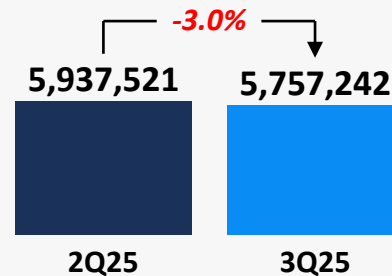
ARPU

(in Rp Thousand)



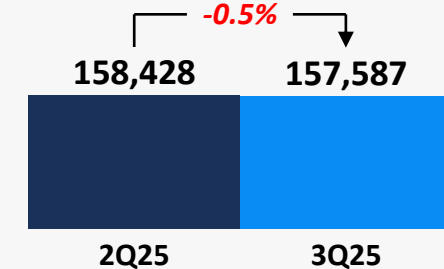
Payload

(in TB)



Customer Base

(in Thousand)



Telkom Indonesia's Transformation Pillars

Aiming to provide world-class digital ecosystem leadership at scale

opera**T**ional & service excellence

- Reforming corporate culture and governance
- Prudent capital allocation for both Capex and Opex deployment to improve efficiency
- High-yielding product offerings

stream**L**ining

- Consolidate overlapping business units and divest non-core business
- Refocus time, effort, and resources back to our core strength

TLKM

unlock**K** value

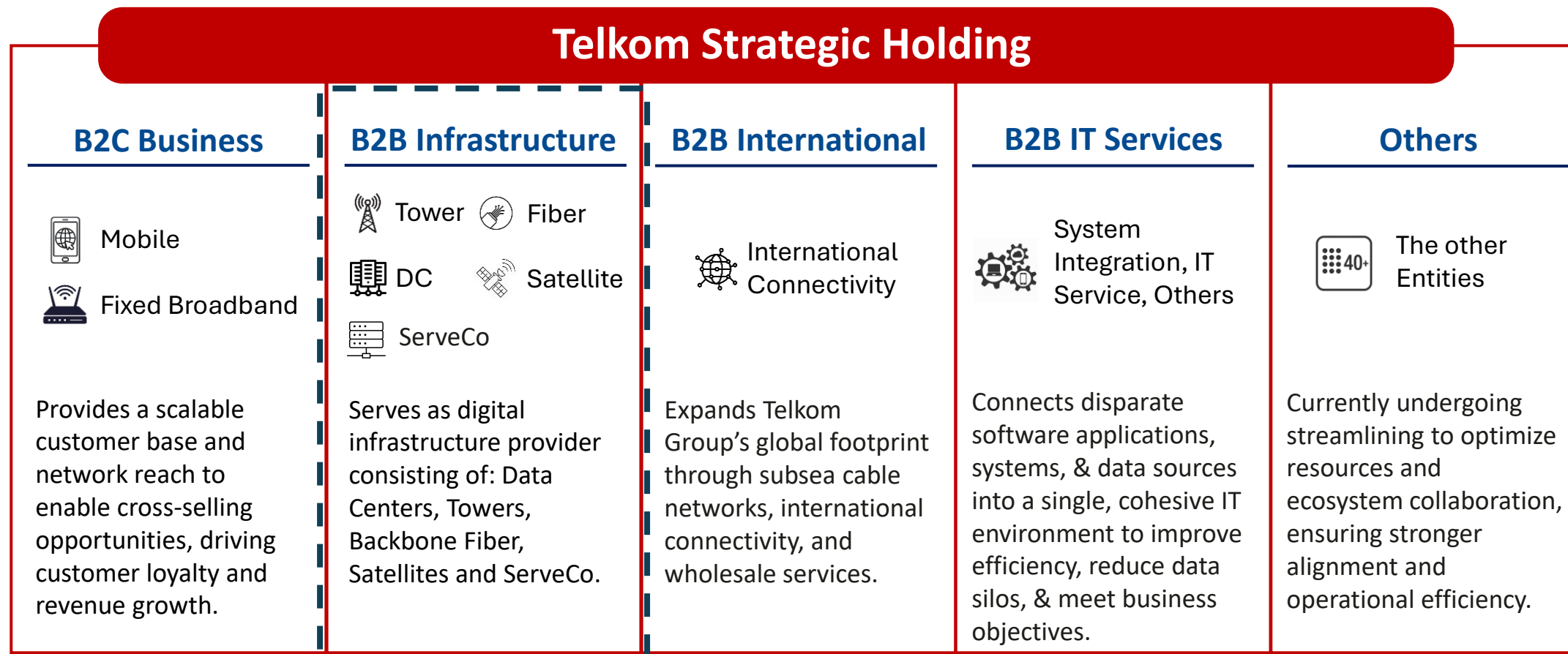
- Accelerate monetization of high-value infra assets such as data centers, towers, and fiber assets
- Establish strategic partnership to crystallize embedded value

Modus-operandi shift

- Transitioning from an Operating to a Strategic Holding setup to optimize (i) value creation and (ii) Total Shareholders' Return
- Pivot from legacy telco to digital telco

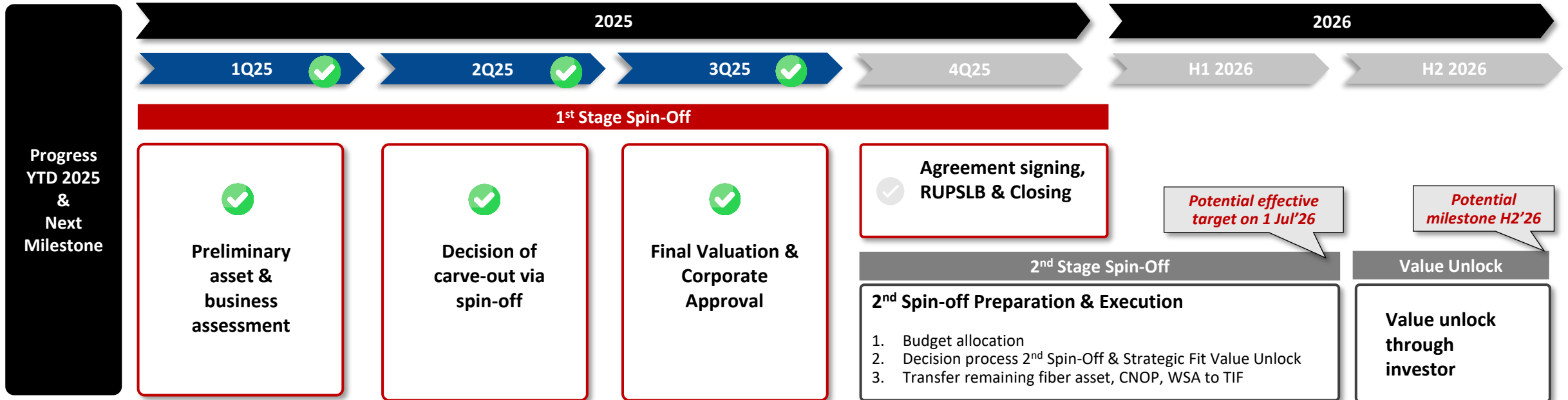
Telkom's Future Corporate Structure

Telkom is in the process of shifting to a strategic holding company structure from its current operational holding company structure. This shift will support management's focus on strategic direction, guiding business lines and subsidiary management.



B2B Infrastructure Business

Announcement of Fiber Assets Spin-off to TIF on October 20th, 2025



20 October 2025

Signing Conditional Spin-off Agreement (CSA) Project InfraCo

Progress Update Q4 2025 - 2026: FiberCo end-state

- **First phase of spin-off completed** with >50% of selected TLKM's fiber assets and business transferred into TIF. (Est. 4Q 2025)
- **Second phase of spin-off completed** with **All** selected TLKM's fiber assets and business transferred into TIF. (Est. 2H 2026)
- **Strategic business partnership review** (ongoing)

B2B Infrastructure and International – Digital Infrastructure & Solutions Growth Engines

Expanding digital backbone and strengthening enterprise ecosystem

Wholesale & International Business

Revenue **Rp14.2** tn ▲ **5.7% YoY**

- Digital Infrastructure
- International Wholesale Voice

Infra Network

Fiber Optic Backbone



179K+ km

501
Cities Nationwide

International Subsea Cable System

27

3 Satellites
42.2 Gbps



Mitratel (Stand-alone)

Revenue **Rp6.9** trillion

EBITDA Margin
83.8%

Net Income Margin
22.4%

Tenancy Ratio
1.55x

40,102
TOWERS

Biggest TowerCo in SEA In terms of towers owned

DC-Co

Revenue DC & Cloud **Rp1.4** tn

35 Data Center

30 domestic
5 overseas

IT Load Capacity

44 MW +
2,451 Racks

Average Total utilization rate (TDE Stand-alone)

~77%

Enterprise

Revenue
Rp14.9 tn

▼ **1.7% YoY**

Biggest Contributors

- Connectivity
- Satellite Services
- Payment Business

Strengthening the Business

- Connectivity+
- Cybersecurity
- Artificial Intelligence
- Building strategic partnerships with global technology players

Segment

- Government
- Large Enterprise
- SME: Indibiz

9M25 Financial & Operational Results



Resilience Operation Amidst Ongoing Soft Macro

Stable mobile customer base and strong growth in data payload consumption underpin signs of recovery

3Q25 QoQ Performance

Revenue
Rp **36.6** Tn
▲ 0.7% QoQ

EBITDA
Rp **18.3** Tn
▲ 2.3% QoQ

Net Income
Rp **4.8** Tn
▼ 6.9% QoQ

Normalized Net Income
Rp **5.5** Tn
▼ 1.5 % QoQ

9M25 YoY Performance

Revenue
Rp **109.6** Tn
▼ 2.3% YoY

EBITDA
Rp **54.4** Tn
▼ 4.0% YoY

EBITDA Margin
49.6%

Net Income
Rp **15.8** Tn
▼ 10.7% YoY

Net Income Margin
14.4%

By factoring out Mark-to-Market and one-off gain in Investment and accelerated depreciation in 3Q25

Normalized Net Income
Rp **16.7** Tn
▼ 10.5% YoY

Net Operating Margin
15.2%

9M25 Telkomsel (Stand-alone)

EBITDA margin
44.8%
▼ 1.1ppt YoY

Mobile customer base
157.6 mn
▼ 0.5% YoY

Mobile ARPU
Rp **42.4K**
▼ 4.7% YoY

Payload
17,472,811 TB
▲ 17.2% YoY

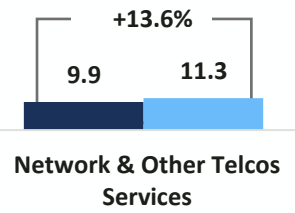
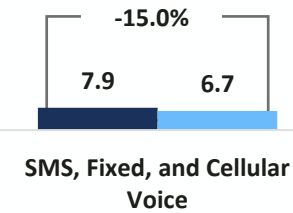
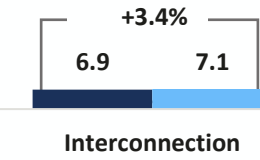
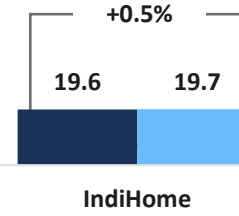
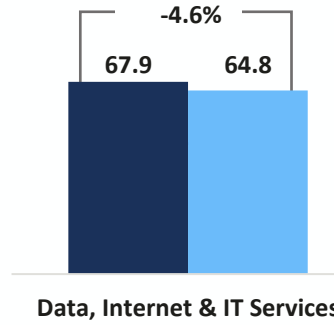
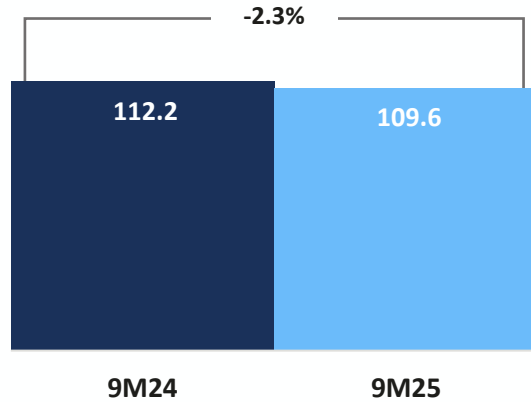
FBB Subscriber
10.3 mn
▲ 9.4% YoY

FBB ARPU
216.7 k
▼ 9.4% YoY

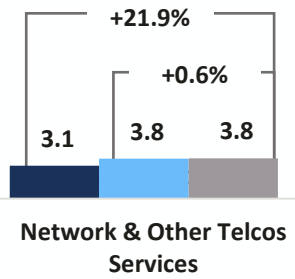
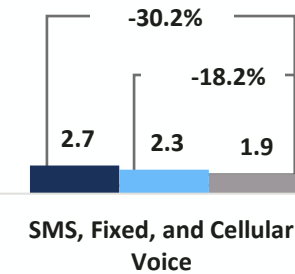
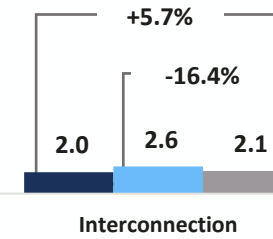
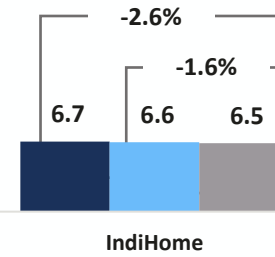
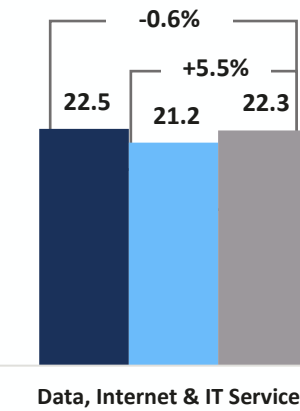
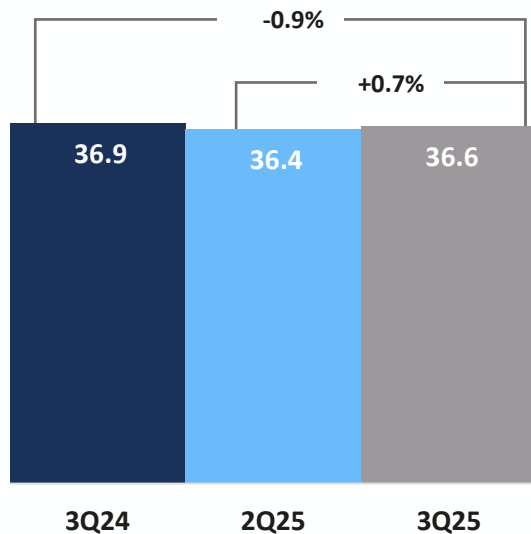
Convergence rate
55%

9M25 Revenue Breakdown

In Rp Tn

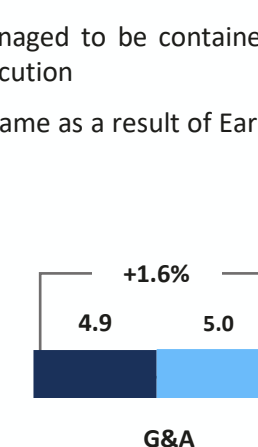
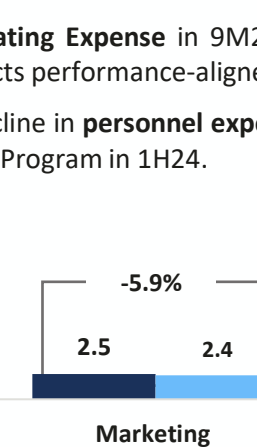
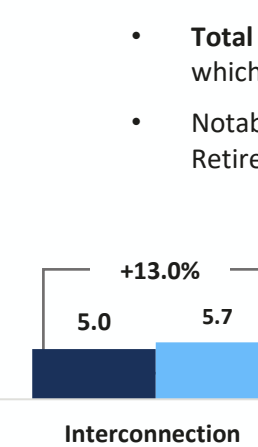
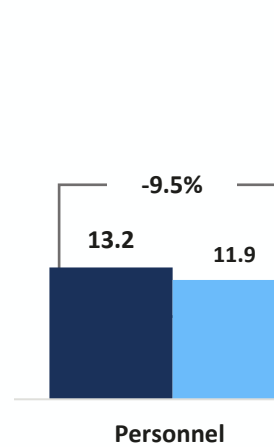
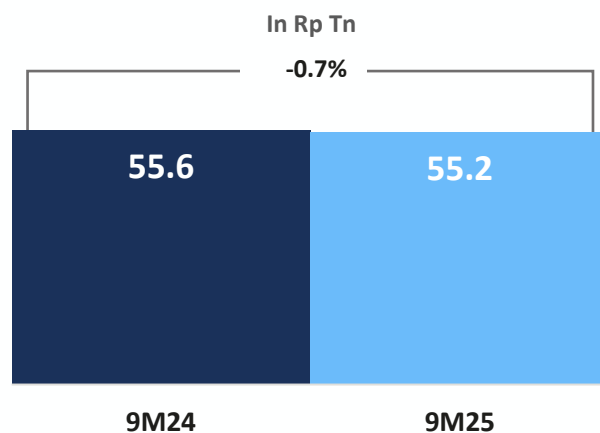


- **Data, Internet & IT Services revenues** in 9M25 edged lower, due to the impact of broader economic headwinds and muted consumer spending. However, quarterly numbers started to show an inflection.

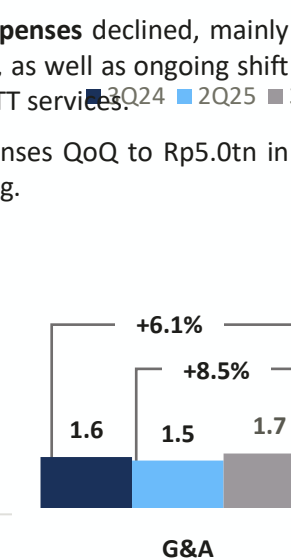
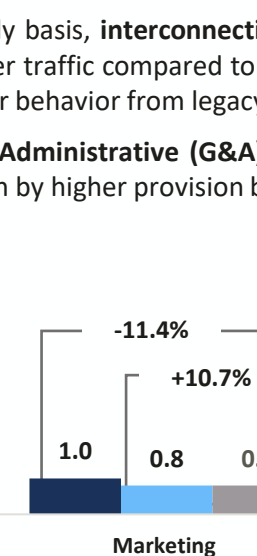
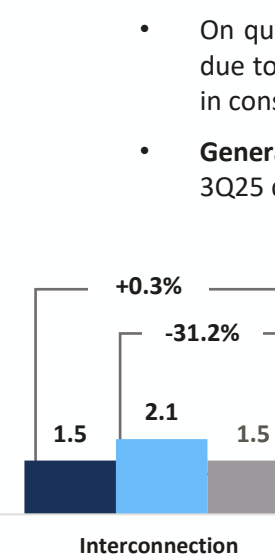
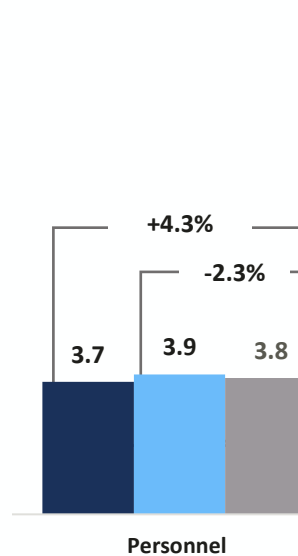
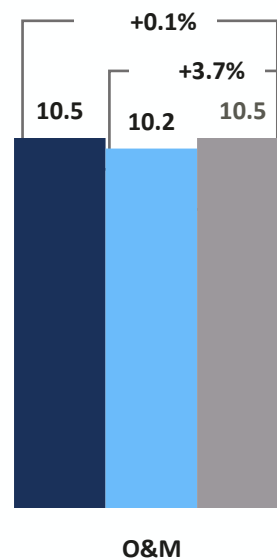
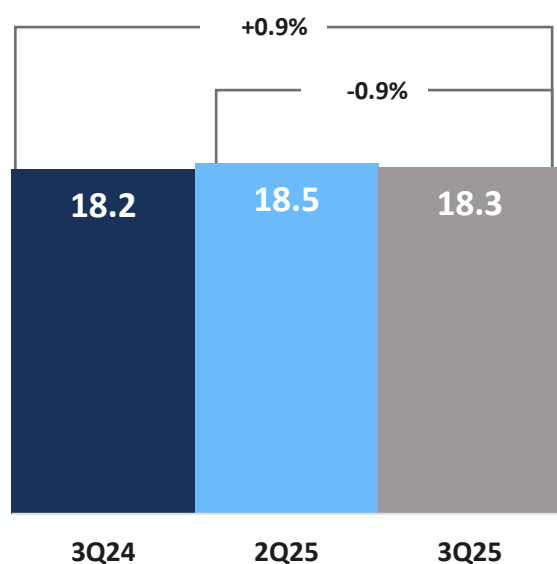


- **Data, Internet & IT Services revenues** on a quarterly basis, started to show inflection, indicated by quarterly revenue QoQ growth in 3Q25 as the result of market repair via a combination of product simplification and product yield improvement strategy.
- **SMS, Fixed and Cellular Voice revenues** decreased in 9M25 and similarly in 3Q25. This reflects continued pressure from OTT messaging platforms and the ongoing transition from legacy services to data-based communication.

9M25 Operating Expenses Breakdown



- **Total Operating Expense** in 9M25 managed to be contained which reflects performance-aligned execution
- Notable decline in **personnel expense** came as a result of Early Retirement Program in 1H24.

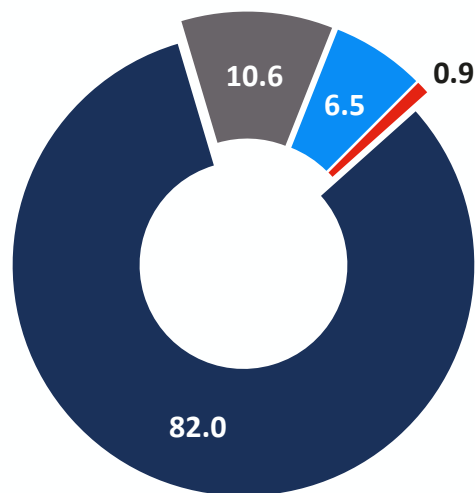


- On quarterly basis, **interconnection expenses** declined, mainly due to lower traffic compared to 2Q25, as well as ongoing shift in consumer behavior from legacy to OTT services.
- **General & Administrative (G&A)** expenses QoQ to Rp5.0tn in 3Q25 driven by higher provision booking.

9M25 Capex update

Focused investments driving long-term digital infrastructure growth

Capex Breakdown 9M25 (%)

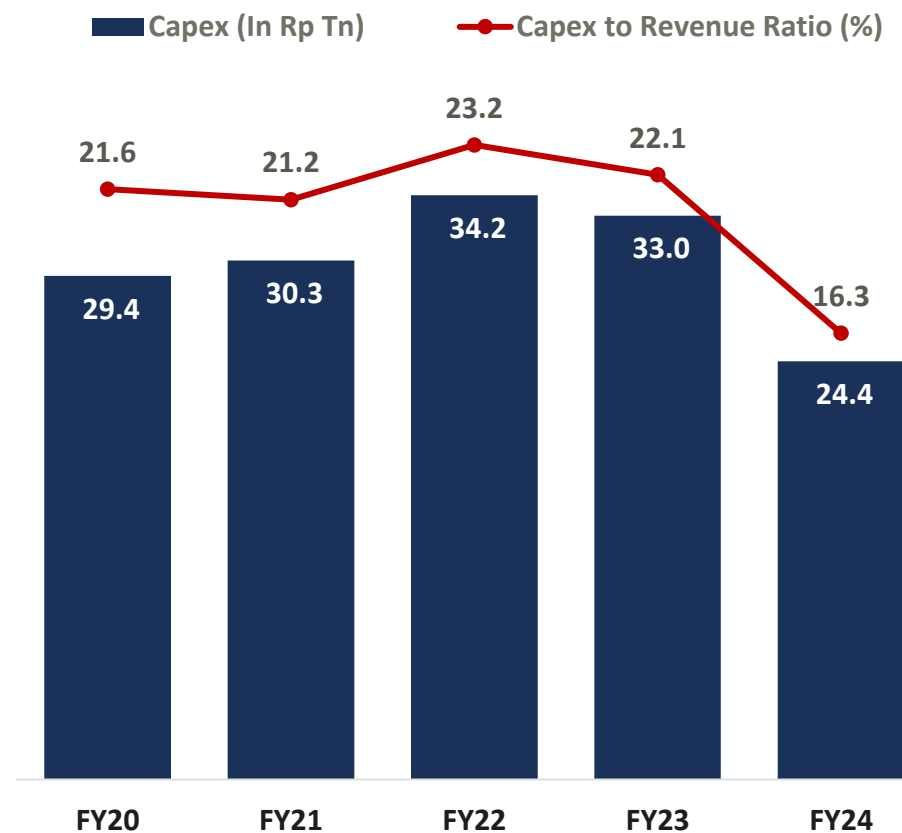


■ Legacy ■ Connectivity ■ Platform* ■ Services**

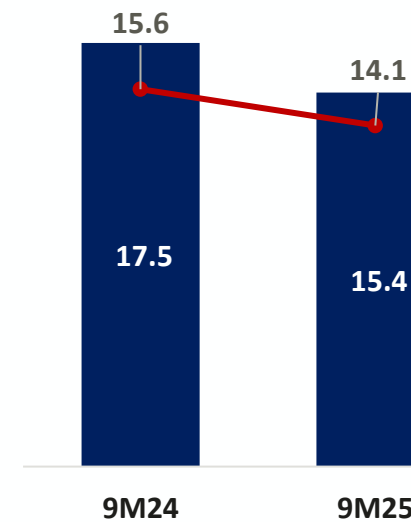
*) Platform consists of data center, cloud, etc.

**) Services consist of Value-Added Services content

5-year Capex Trend

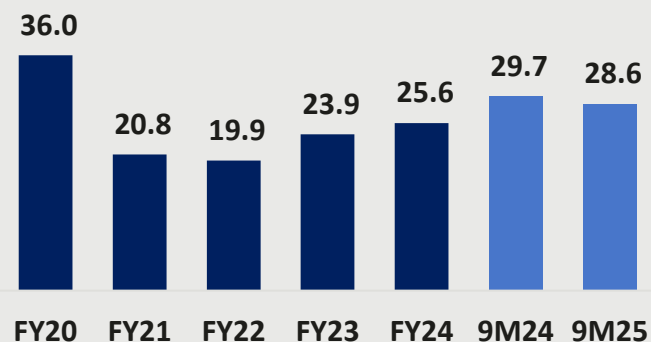


9M25 Capex Trend YoY

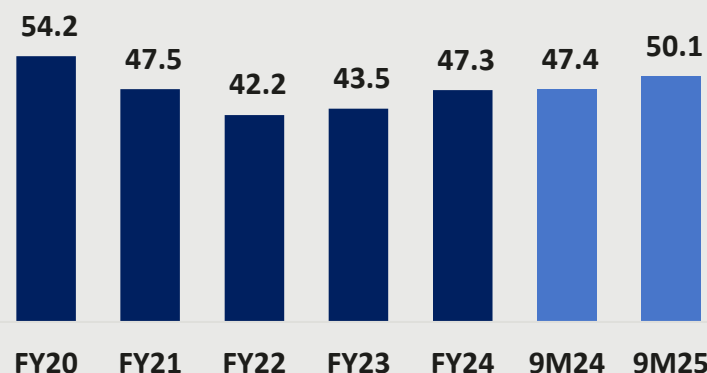


9M25 Financial Ratios

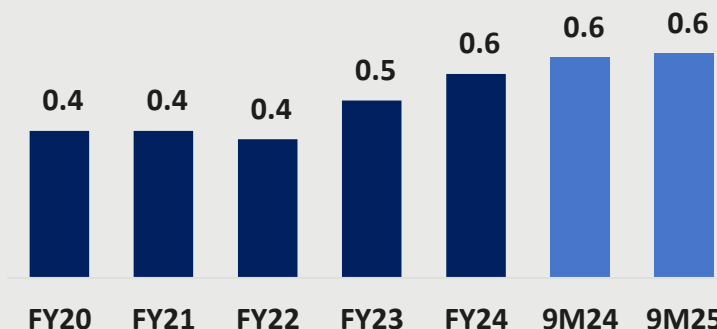
Net Debt to Equity (%)



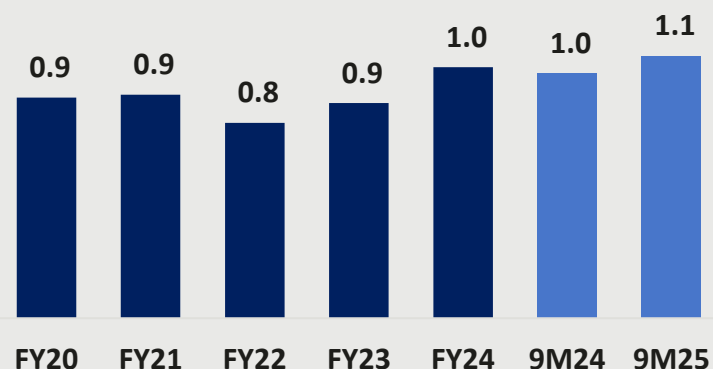
Debt to Equity (%)



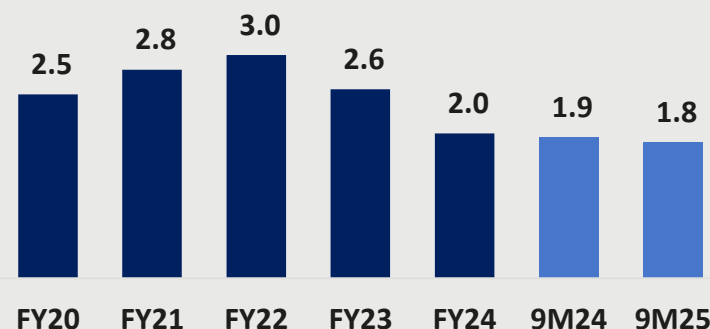
Net Debt to EBITDA (times)



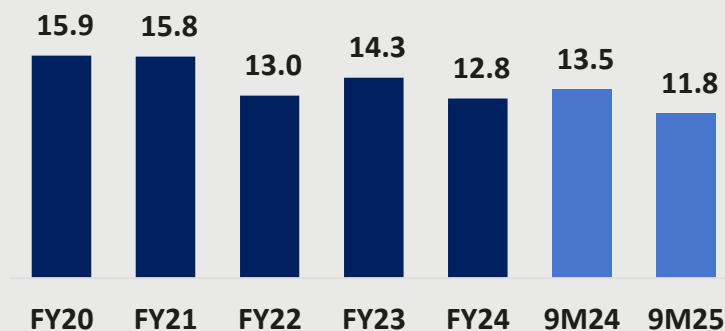
Debt to EBITDA (times)



Debt Service Ratio (times)

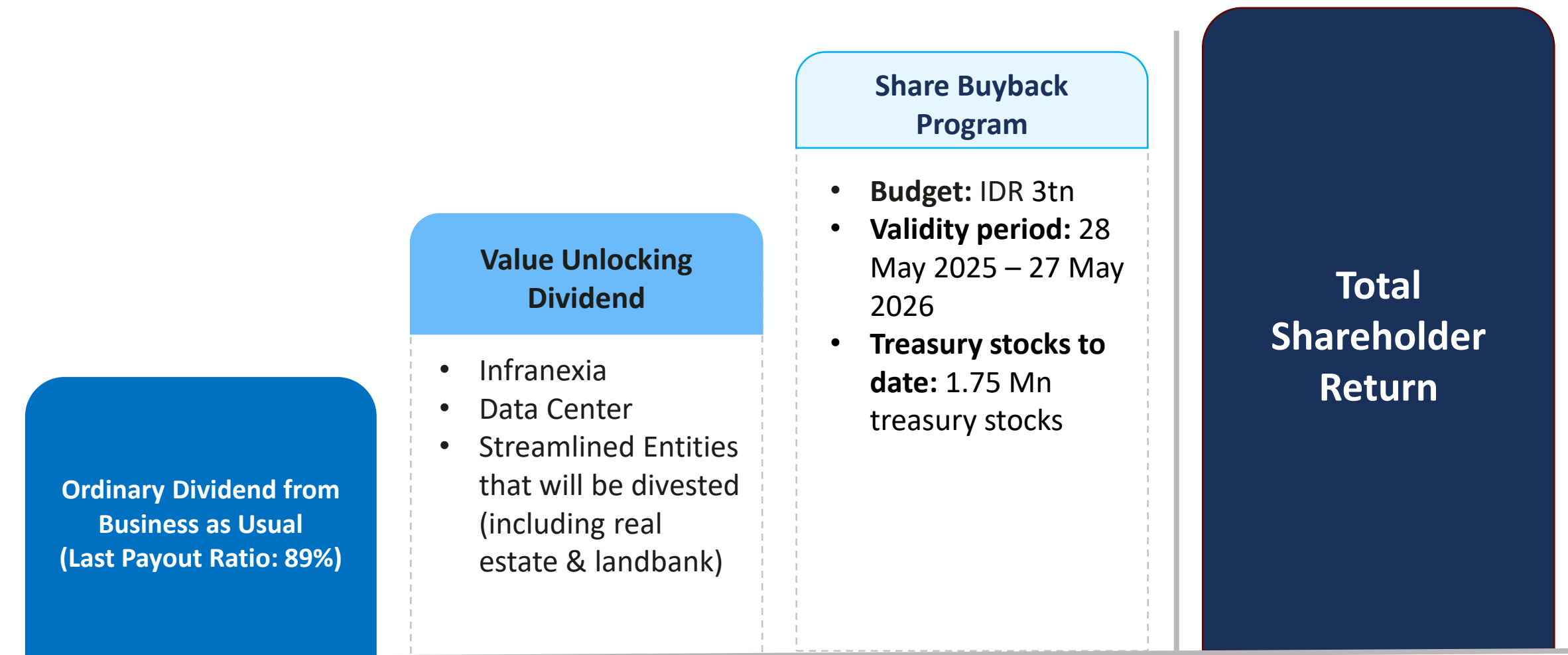


Return on Invested Capital



Improving Telkom's Total Shareholder Return

Driving Long-Term Value Creation Through Strategic Capital Management



2025 Company Guidance

2025 Guidance

Revenue:
Flat

EBITDA Margin:
c50%

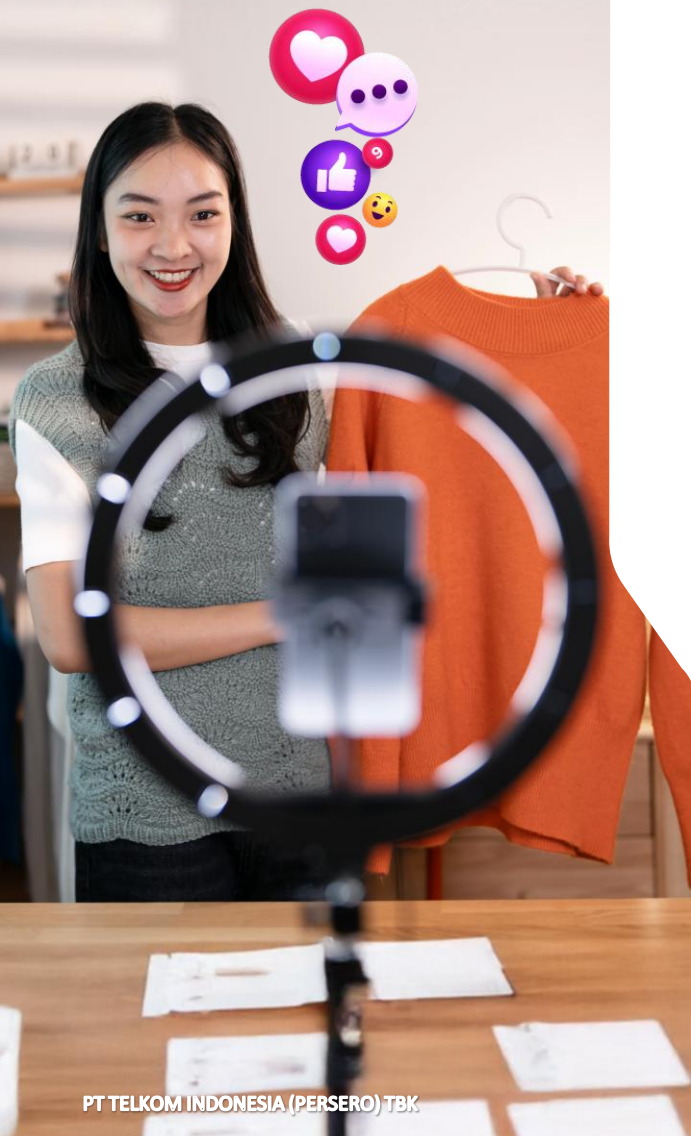
Capex-to-Revenue ratio:
c17-19%

Revised 2025 Guidance

Revenue:
Slight contraction

EBITDA Margin:
c50%

Capex-to-Revenue ratio:
c17-19%





**Danantara
Indonesia**



Q&A



Thank you

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Jakarta 12710 Indonesia
www.telkom.co.id

9M25 Revenue Breakdown

Key Indicators (Rp Bn)	Consolidated						
	9M25	9M24	9M25 YoY (%)	3Q25	2Q25	3Q25 QoQ (%)	3Q24
Data, Internet, & IT Services	64,802	67,908	(4.6)	22,319	21,152	5.5	22,453
IndiHome	19,731	19,626	0.5	6,480	6,588	(1.6)	6,654
Interconnection	7,107	6,875	3.4	2,145	2,566	(16.4)	2,029
SMS, Fixed, and Cellular Voice	6,708	7,892	(15.0)	1,862	2,276	(18.2)	2,667
Network & Other Telco Service	11,269	9,918	13.6	3,807	3,783	0.6	3,124
Total	109,617	112,219	(2.3)	36,613	36,365	0.7	36,927

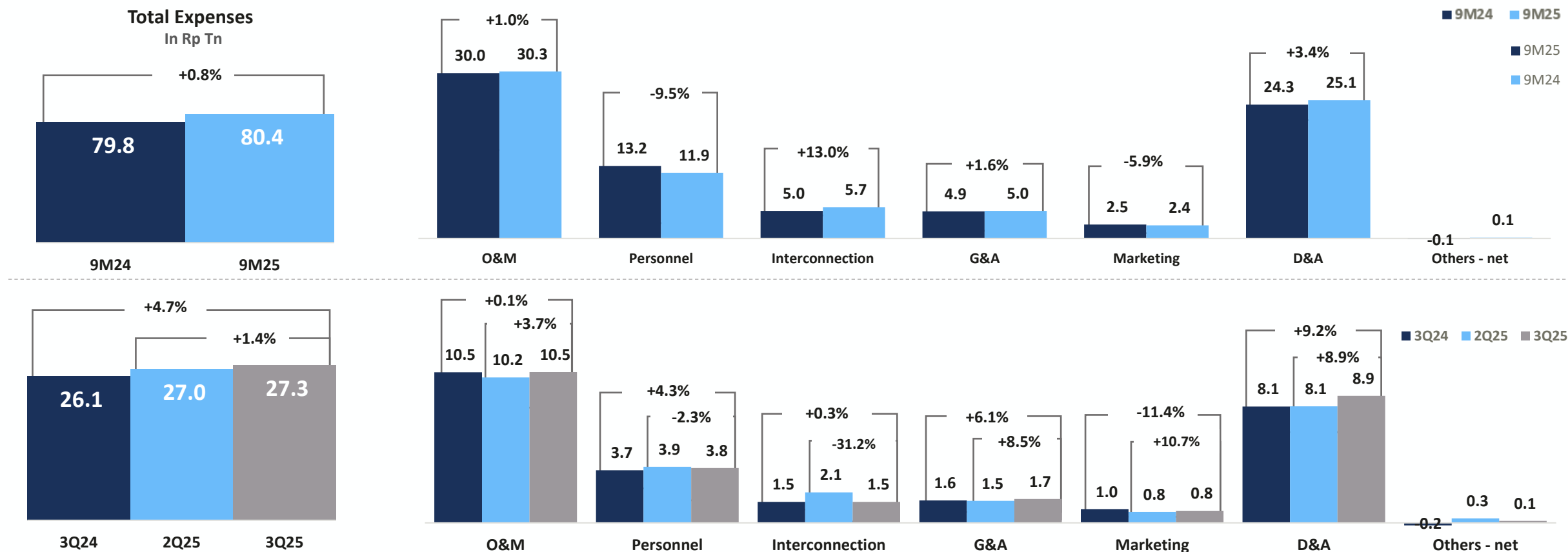
- **Data, Internet & IT Services revenues** in 9M25 edged lower by 4.6% YoY to Rp64.8tn. On a quarterly basis, stabilization began to emerge, indicated by Data, Internet & IT Services quarterly revenue growth of 5.5% QoQ in 3Q25 as the result of market repair via a combination of product simplification and product yield improvement strategy.
- **IndiHome revenues** increased by 0.5% YoY to Rp19.7tn in 9M25 though it declined by 1.6% to Rp6.5tn in 3Q25. The weaker QoQ performance reflects subdued consumer sentiment and affordability headwinds. In addition, IndiHome reported ARPU decline by 9.4% YoY to Rp216,700 in 9M25; reflecting customer behaviour shifts towards internet only package rather than product bundle of IPTV+Telephone.
- **Interconnection revenues** in 9M25 increased by 3.4% YoY to Rp7.1tn, driven primarily by increased traffic in the international wholesale voice segment. During 3Q25, interconnection revenue saw a 16.4% QoQ dip, reflecting a continued decline in voice-hubbing segment due to its similar nature to the Legacy (Voice & SMS) business. The trend is also in line with the ongoing shift in subscribers' communication method preferences toward data-based Over-The-Top (OTT) messaging platforms.
- **SMS, Fixed and Cellular Voice revenues** decreased by 15.0% YoY to Rp6.7tn in 9M25 or 18.2% QoQ to Rp1.9tn in 3Q25, reflecting continued pressure from OTT messaging platforms and the ongoing transition from legacy services to data-based communication.
- **Network and Other Telecommunication Services revenues** in 9M25 increased by 13.6% YoY to Rp11.3tn primarily driven by payment solutions, network, and satellite businesses. On quarterly basis, revenue in 3Q25 grew modestly by 0.6% QoQ, supported mainly by payment solution business.

9M25 Total Expense Breakdown

Key Indicators (Rp Bn)	Consolidated						
	9M25	9M24	9M25 YoY (%)	3Q25	2Q25	3Q25 QoQ (%)	3Q24
Operation, Maintenance & Telecommunication Services	(30,284)	(29,977)	1.0	(10,524)	(10,152)	3.7	(10,513)
Personnel	(11,903)	(13,156)	(9.5)	(3,828)	(3,917)	(2.3)	(3,671)
Interconnection	(5,661)	(5,008)	13.0	(1,466)	(2,131)	(31.2)	(1,462)
General & Administrative	(5,003)	(4,924)	1.6	(1,661)	(1,531)	8.5	(1,566)
Marketing	(2,378)	(2,527)	(5.9)	(847)	(765)	10.7	(956)
Total Operating Expense	(55,229)	(55,592)	(0.7)	(18,326)	(18,496)	(0.9)	(18,168)
Depreciation & Amortization	(25,067)	(24,250)	3.4	(8,869)	(8,143)	8.9	(8,121)
Others – net	(148)	73	(759.3)	(146)	(313)	(559.1)	177
Total	(80,444)	(79,769)	0.8	(27,341)	(26,952)	1.4	(26,112)

- **Depreciation & Amortization expenses** grew by 3.4% YoY to Rp25.1tn or 8.9% QoQ to Rp8.9tn in 3Q25. The increase was primarily attributable to accelerated depreciation of **Rp771bn** for several types of assets that were assessed to no longer be optimally utilized.
- **Operation & Maintenance (O&M) expenses** in 9M25 increased by 1.0% YoY and 3.7% QoQ to Rp30.3tn; mainly attributed by digital content partnership to enrich our digital content library for the Mobile segment and maintenance of network to enhance our service quality.
- **Personnel expenses** saw a meaningful decline of 9.5% YoY to Rp11.9tn in 9M25 and 2.3% QoQ in 3Q25, mainly attributable to lower average headcount to 19,205 from 19,456 due to the implementation of the Employee Retirement Program (ERP) conducted in 1H24. Normalizing the cost related to ERP, Personnel expense in 9M25 declined by 0.6% YoY.
- **Interconnection expenses** in 9M25 grew by 13.0% YoY to Rp5.7tn. On quarterly basis, interconnection expenses declined by 31.2% QoQ, mainly due to lower traffic compared to 2Q25, as well as ongoing shift in consumer behavior from legacy to OTT services.
- **General & Administrative (G&A) expenses** increased by 1.6% YoY and 8.5% QoQ to Rp5.0tn in 9M25 driven by higher provision booking at Telkomsel, partially due to the increase in postpaid customers.
- **Marketing expenses** declined by 5.9% YoY in 9M25 to Rp2.4tn. On quarterly basis, marketing expenses grew by 10.7% QoQ which reflects performance-aligned execution, with spending backloaded after a cautious 1H25 amidst challenging macro conditions and competition pressure.

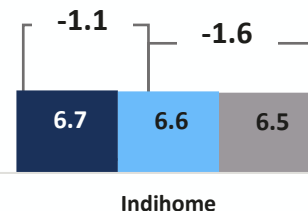
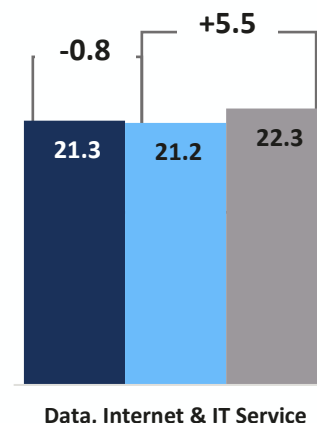
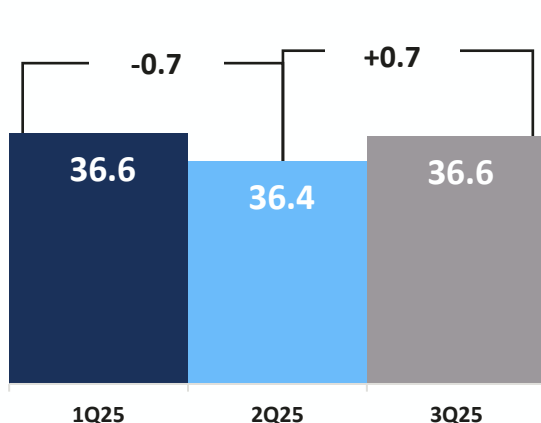
9M25 Total Expenses Breakdown



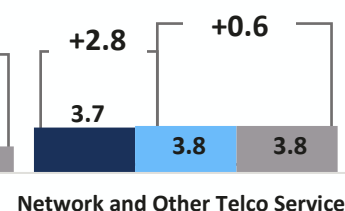
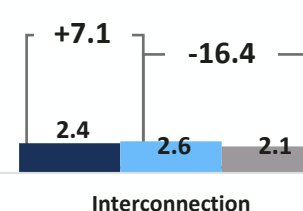
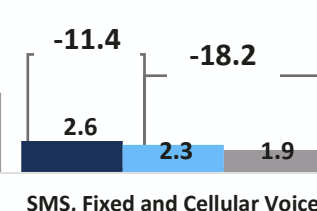
- **D&A expenses** grew by 3.4% YoY to Rp25.1tn or 8.9% QoQ to Rp8.9tn in 3Q25. The increase was primarily attributable to accelerated depreciation of **Rp771bn** for several types of assets that were assessed to no longer be optimally utilized.
- **General & Administrative (G&A) expenses** increased by 1.6% YoY and 8.5% QoQ to Rp5.0tn in 9M25 driven by higher provision booking at Telkomsel, partially due to the increase in postpaid customers.
- **Personnel expenses** saw a meaningful decline of 9.5% YoY to Rp11.9tn in 9M25 and 2.3% QoQ in 3Q25, mainly attributable to lower average headcount to 19,205 from 19,456 due to the implementation of the Employee Retirement Program (ERP) conducted in 1H24. Normalizing the cost related to ERP, Personnel expense in 9M25 declined by 0.6% YoY.

Quarterly Revenues & Operating Expense Improvement

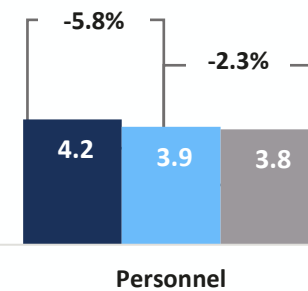
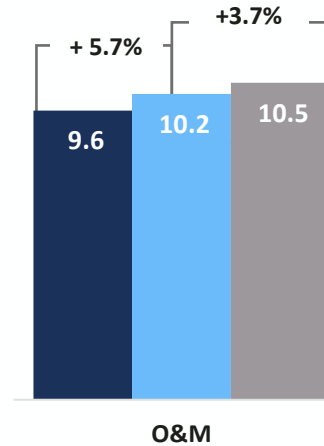
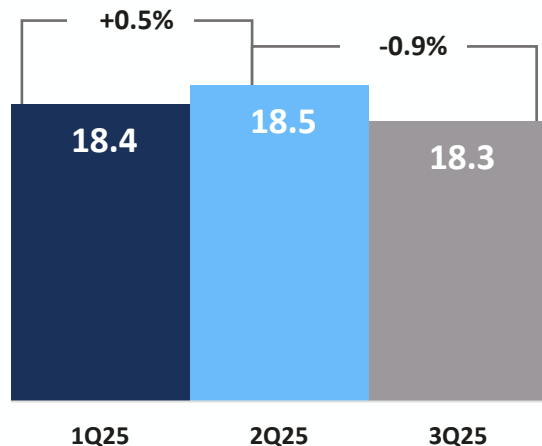
Total Revenues (Quarterly)



- **Datin revenue** shows quarterly improvement as the result of product simplification and yield optimization strategy. A relatively more benign competition landscape also helps market repair.
- **Legacy business** continues to decline, reflecting continued pressure from OTT platforms and ongoing transition from legacy services to data-based communication; which indicated by robust data consumption growth.



Total Opex (Quarterly)



- **Total Opex in 3Q25** posted negative growth as the result of consistent Totex optimization.
- **Personnel expenses** saw a meaningful decline of 9.5% YoY to Rp11.9tn in 9M25 and 2.3% QoQ in 3Q25. The decrease was mainly attributable to lower average headcount to 19.2K from 19.5K due to the implementation of the ERP conducted in 1H24

